

One Stop Shopping

EXCELLENCE IN SERVICE

Our technical service department is responsible for the installation, repairs and maintenance of your products. Quality, speed and reliability are the values that guide our team on a daily basis.

Duomed provides excellent service offering different solutions; ranging from preventive maintenance contracts to all-inclusive contracts.

Duomed has been offering total solutions in the medical device field for more than 60 years. We are committed to maintain strict standards in terms of quality, precision and user-friendliness.

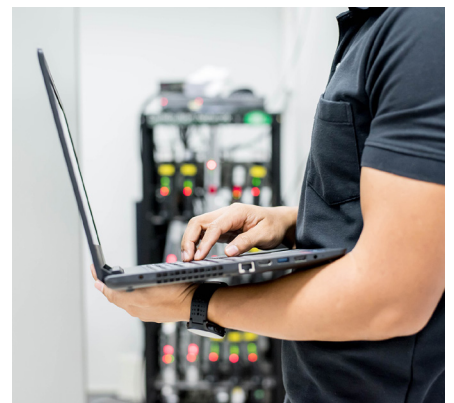
Our services go beyond just selling a device: we also handle the installation and operationalisation of your new equipment, both in new facilities and in existing structures. Our technical services include:

- Application user assistance
- Preventive maintenance
- Project management
- Repairs on site
- Repairs in-house
- Remote service
- Calibration
- 1st & 2nd line Service support



Our service team consists of competent people, with years of experience in maintaining high-tech equipment. When a product no longer functions correctly, the quick intervention of a specialist is crucial. In this respect, we have our team at your service:

- Technicians are in charge of the service for all products supplied by Duomed
- Repair & maintenance is executed in accordance with the manufacturer's instructions
- Our service support team guarantees excellent service and follow-up of all purchased equipment.



Service

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Service support team



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Service technicians



Anne



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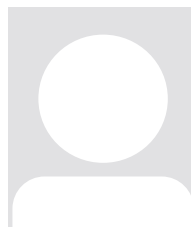
José



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